

### *Class Etiquette & Expectations*

We want to make our class time as music- and fun-filled as possible. You can help us create a supportive environment for all our kids by following these basic rules of etiquette.

- 1) **Participation:** Remember that your job during Music Together classes is to let loose, have fun and be in music with your kid. We hope you meet and connect with other parents and caregivers in class, but we'd ask that socializing be kept to a minimum during class time.
- 2) **Punctuality:** We all have kids and know that getting out the door can be a challenge. That said, we hope you'll make it a priority to be on time to class, so we can sing the Hello Song with your child!
- 3) **Mobile phones:** Please turn off your ringers and refrain from texting in class. We understand that life happens, so you are welcome to keep your phones on vibrate and if necessary, step out of class momentarily to take a call or send a text.
- 4) **Toys:** We ask that you please leave toys at home or in your car, so your child and others can focus on class.
- 5) **Food & Drink:** We welcome caregivers nursing or bottle-feeding babies in class, but for older kids, we ask that you please be sure snack time happens before or after class. We need to be courteous to Odell Weeks and keep our space clean. Since we will be moving and dancing and possibly working up a sweat, you may have water nearby for your family.
- 6) **Illness:** We ask that if your child is running a fever or has contagious symptoms of any kind, that you please let us know and plan to make-up the class.
- 7) **Privacy:** It's exciting to see your kid being musical, but we ask that you refrain from snapping photos or taking videos during class. With permission, you can take photos or videos during our Play-Along or jam session. Whenever you take a photo or video, please make sure your child is the only one pictured, unless you have express permission of a fellow parent.

### *Policies*

As much fun as Music Together classes are, there is a business side of the operation. These policies are here so that parents have straight-forward information and can make plans and decisions accordingly. That said, we hope that if questions, concerns, problems, or situations arise, parents will feel comfortable in approaching us to find a mutually beneficial solution.

- 1) **Registration:** Registration is on a first-come, first-served basis and is not complete until payment has been received in full.
- 2) **Tuition Payments:** Payment for class is due in full one week before the first class of the semester. Checks returned for insufficient funds will be assessed a \$30 fee. If tuition is a financial hardship, please talk with the Center Director, Veronica Andreassen-Barker. Scholarships may be available on a one-time and limited basis.
- 3) **Refunds:** If you withdraw from class before the semester starts, you will receive a full refund or credit towards another semester. Tuition refunds are not given after classes begin. Songbook, CDs, and guidebooks are nonreturnable after receiving them. If your kid's or your schedule changes, please talk to us about switching classes. We will work to accommodate your needs as long as space and time permit.
- 4) **Make-Up Classes:** Your tuition includes nine 45-minute classes. However, we have scheduled two extra weeks of make-up/demonstration classes at the end of our semester. If you are absent from class, you can make up **two** missed classes at any of our classes offered, space allowing, within the current semester. If you know that you will be absent

Received by: \_\_\_\_\_



ahead of time, please let us know so we could schedule another family for a make-up class. Please don't just drop in to a class; you **MUST** arrange the make-up class in advance, so please call or email to schedule it with us!

- 5) **Class Cancellations:** We reserve the right to cancel classes due to low enrollment. Every effort will be made to make these decisions as early as possible and make sure families find spots in other classes.
- 6) **Inclement Weather:** We follow the policies and decisions of the Aiken County Public School system. We have two weeks reserved at the end of the semester that can be used to make-up any missed classes due to inclement weather.
- 7) **Sibling Participation:**
  - a) Infant siblings (8 months old at the time of registration) are free with an older registered kid.
  - b) If school is on holiday, school-age siblings are welcome to come **and participate** in class. Again, let us know who to expect. If an school-age sibling visits more than one class, we kindly request a \$10 donation to our scholarship fund.
- 8) **Guests/Visitors:** We welcome grownup guests at our classes! Grandparents or an aunt in town? Bring them along! We appreciate notification that they are coming just to ensure class size doesn't get overwhelming.
- 9) **Referrals:** We would love for you to refer your friends and their families to Music Together. New families are welcome to attend one free demonstration class that can be arranged during the current semester or during a designated demo class. Please have your friends contact us to schedule the free demo. If that family then registers for a full semester of Music Together with us, you will receive a \$15 credit toward tuition for your next semester.
- 10) **Communication:** News and updates will be given briefly in class, but email and our Facebook page will be used for most communication. If classes are cancelled for weather, teacher illness, or the closure of Odell Weeks, we will send emails and text messages to enrolled families. We will post to our Facebook page as well. You are welcome to call us at 803.716.8611 for information and updates as well.
- 11) **Privacy:** Resonate Creative will never sell or share your personal information with third parties. Your email and mailing address will be shared only with our licensor, Music Together LLC for administrative and educational purposes. You may opt out of their emails at anytime by following the unsubscribe link at the bottom of the email.

I, \_\_\_\_\_, have read Music Together - Resonate Creative's expectations and policies above and agree to abide by them to the best of my ability. Furthermore, I agree to release Resonate Creative LLC and its teachers, Music Together® LLC, Odell Weeks Activity Center, and the City of Aiken of all claim for personal injury or property damage that may arise from use of the facilities before, during and after Music Together classes. I accept responsibility for my safety and the safety of my children and my belongings at the class location before, during, and after Music Together classes.

\_\_\_\_\_  
Parent Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Parent Name (printed)

Received by: \_\_\_\_\_